

Treasury risk and balance sheet management (18 June 2025)

Cancellation policy

If you wish to cancel your place, the following charges will apply:

- More than 28 days before the course start date no charge (full refund).
- 15 28 days before the course start date 25% of the delegate fee or free transfer to the next course (subject to availability).
- 0-14 days before the course start date -100% charge (no transfer to other courses).

Transfers:

The free of charge transfer option only applies to delegates transferring to a different date for the same training course. Transfers can only be used once. If that transfer is then cancelled and/or the delegate fails to attend, the full fee remains payable.

Substitutions:

Name changes for attendees will be accepted free of charge up until 09:00 on Monday, 16 June 2025. We regret that name changes may not be accepted after this time.

All cancellations/substitutions must be made in writing by emailing the BSA events team at <u>events@bsa.org.uk</u>